

**Advisory Committee for 911 Service Oversight
Committee Minutes
August 7, 2000**

In Attendance: Sheila Lumpe, Bill Adams, Carol Ann Freeman, Dr. Alex Garza, Barbara Gulick, Steve Paulsell, RD Porter, John Wade

The meeting opened at the State Emergency Operations Center in Jefferson City, Missouri with a short opening statement by Sheila Lumpe welcoming members and new members, and announcing that Gary Kempker could not attend and she'd take his place for this meeting.

Administrative actions included review of last meeting minutes where motion was approved with no additions or objections and an introduction of all members. The committee has three new members, two who attended today, Dr. Alexander Garza from Kansas City and John T. Wade from Lafayette County.

Under Old Business, the following issues were discussed:

Review of Title 11 - Department of Public Safety, Division 10 - Adjutant General, Chapter 12 - 911 Training and Standards Act Proposed Rules. Discussion fixed on required training necessary for telecommunicators and instructors along with liability issues. RD pointed out that it is not a liability issue until it becomes law. Certification will be by the training provider (PowerPone, APCO, etc.) and the training provider will be liable for the instructors. In-house training requires the department, not this committee, to approve the instructor. This committee approves the program only. Carol Freeman pointed out that she's had phone calls stating all this training is not necessary and feels the people need to realize the importance of this training. A list of all certified trainers will be maintained at SEMA or put on the 911 web site. Bill Adams stated that the Proposed Rules were very well written. RD pointed out that he and Barb had worked on the difference of standards and forwarded it to Robb for his review.

Under New business, the following issues were discussed:

- Proposition A (wireless 911): RD said we should have information this week from the Governor whether or not it will be a ballot issue. The word "wireless" was changed to "cellular". The bill is at the Secretary of State's Office to be approved or disapproved.
2. Telephone Resellers avoiding local tax obligations: RD said Missouri NENA's web site has a list of all authorizing sellers in Missouri. The Public Service Commission also has a list and can be contacted. RD pointed out to be cautious of prepaid resellers. Sheila had a news article regarding the roles of resellers which she offered copies. RD stated he attended a meeting involving seven states

who discussed the issue of hundreds of thousands of dollars being lost due to resellers.

3. Current issues and concerns (RD Porter): RD had a list of concerns for the incoming administration.
 - a) The first issue was the primary 911 issue and if it is not on the ballot, the committee needs to talk to the new governor about it.
 - b) Private switch 911 - concerning the fact that some local 911 calls being forwarded to a local facility.
 - c) Statewide 911 - currently 20 or 21 counties do not have 911 of any type. How can this committee assist them and provide a basic 911 service. Most of these counties don't have the population to afford this service. Two predominant counties are in southeast Missouri and the others are in northeast Missouri by the Iowa border. These counties are farming communities with low population. Chariton, Vernon, and Lewis counties are trying to make this a ballot issue; Ozark county has a group trying to get this approved, but it is going slowly. Carol stated she has two counties with one PSAP and the issue had to be voted on and approved in both counties. Counties can go together and get a good system, but it takes a great deal of cooperation between counties. Her counties have worked really good so far and it's been six years. John asked if one small county can vote on the issue and then contract with another county. RD said this could happen but political and costly problems will develop. Four counties have gone together in northwest Missouri, Andrew, Clinton, Caldwell, and Dekalb. All have a PSAP, but pay into a single pot so tax levees aren't so high.
 - d) Small telephone companies still have outdated equipment.
 - e) Legislation to allow local governments to name private roads in their area. There is no statute giving locals the authority to name private roads. If addresses are not displayed, the fire chief can assess a fine though.
 - f) Establishment of State 911 Program Office - Robb & RD have spent a lot of time on this and are in favor of this.
 - g) Proposal of established quarterly meeting dates. The statute says the committee will meet at least quarterly. Half of the members were absent today. By setting a set date now so the commission can get organized may improve attendance. Sheila suggested this be put on the agenda for the next meeting when Gary Kempker can be present.
- h) The meeting adjourned at :25 with Sheila thanking all members and new members for their input and assistance.